

We can do that.



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Enterprise Application Development & Integration: QC and System Operations Evolution Project

Our client, a leading health insurance provider, needed a **trusted partner to help them perform** what they termed an **“IT Evolution.”** By helping them **evaluate** their SDLC environment, **re-define** their system operations, and implementing **best practices** and Quality Control (QC) processes, we turned their **evolution** into a **revolution.**
| Problem solved.

Our client is an independent licensee of a leading international insurance provider. With a network of 39 operating companies across 170 companies, they are among the Top 20 largest employers in the United States.

PROBLEM

Our client was searching for answers to the following problems:

- **High volume of Quality Control (QC) defects.** Client had little control of Software Development Lifecycle (SDLC) and QC processes.
- **IT foundation needed to be improved to support IT efficiencies and effectiveness across the board.** Wanted to explore new technologies, tools, processes, and interfaces and examine solutions for increased accessibility and functionality.
- **Align IT services with business functions to drive profitability and productivity.** Existing processes and operations needed to be re-examined and re-engineered to offer increased functionality and efficiency.
- **Perform this “Evolution” without excessive downtime and create a platform that is more cost-effective to support future growth.**

SOLUTION

The c1 team delivered a comprehensive solution:

- **Analyzed business requirements to holistically create and improve process workflow.**
- **Re-organized operations to better align with IT platform.**
- **Defined testing criteria and improved QC processes using best practices and proprietary solutions.**
- **Established an efficient and effective change control process.**

RESULTS

This comprehensive solution delivered for our client:

- **Cost effective and scalable QC process improved productivity and significantly shortened SDLC.**
- **Improved software development quality and cycle time through streamlined business processes and revised change control process.**
- **Revised platform offered significant Return on Investment (ROI) and created a scalable solution for future growth.**

PARTNERS



For more information about c1, visit consilium1.com, call us 1-866-631-5494, or contact us at sales@consilium1.com.