

We can do that.



consilium1

## Emerging Technologies: ECM Implementation and Integration

Our Fortune 300 **healthcare** client wanted to get **organized** in a whole **new way**. They needed an **ECM solution** that met **regulatory compliance guidelines**, was **powerful** and **flexible** enough to manage millions of **documents** across the company, and they needed a **trusted partner** to help them **do it all** while seamlessly **integrating** it into a **complex environment**. | **Problem solved.**

Our client provides managed health care services exclusively for government-sponsored programs, focusing on Medicaid and Medicare. The client serves over 2.2 million members, provides prescription drug plans, and offers a variety of health care plans designed to enhance the health and quality of life of their customers.

### PROBLEM

Our client needed a trusted partner that could design and deliver a solution for the following challenges:

- Existing disparate environments had limited structure and visibility, and no consistent processes.
- Lack of cohesion between systems and applications was generating significant operational inefficiencies.
- Operating procedures, varied environments, and regulatory compliance guidelines necessitated a unique and enterprise-wide customized solution.

### SOLUTION

The consilium1 team delivered a flexible and powerful ECM platform:

- **Assessed, designed, configured, and implemented a unique and flexible enterprise Open Source solution.** c1 architected a clustered solution that introduced a consistent way to handle content across the company.
- **Seamless integration.** The ECM solution was uniquely architected to work within the client's existing platform and infrastructure.
- **Secure and scalable.** Comprehensive solution reflected regulatory compliance guidelines and was built to grow and expand as needed.

### RESULTS

Our comprehensive approach delivered for our client:

- **Improved efficiency and productivity.** A unified solution allows disparate divisions to collaborate, and access, track, store, and manage content more easily, saving both time and money.
- **By embracing and employing a proven Open Source enterprise solution from c1, the client was also able to save up to 50% on software licensing costs alone.**
- **c1 strengthened the solution by identifying and solving an unknown, underlying problem.** Through their holistic approach, the c1 team was also able to identify a significant gap in records management on top of existing challenges, and strengthened the overall platform by including a customized solution.
- **Increased functionality and improved customer satisfaction.** Through this new enterprise solution, c1 provided increased functionality that allowed the client to deliver more to their customers.

### PARTNERS



For more information about c1, visit [consilium1.com](http://consilium1.com), call us 1-866-631-5494, or contact us at [sales@consilium1.com](mailto:sales@consilium1.com).