

consilium 1

## Collaboration & Messaging: **Exchange Migration & Implementation Project**

With over 26 locations relying on an outdated and soon to be unsupported Exchange environment, our Healthcare client was overdue for an upgrade. c1 was engaged for the great migration and brought them up to speed by designing and implementing a complete system that increased functionality, eliminated downtime issues, and reduced costs. | Problem solved.

Providing state-of-the-art, compassionate care to more than 1.5 million people in the communities they serve, our integrated healthcare client has been in operation since 1877. Nationally recognized as a leading integrated healthcare network of facilities, our client operates acute and long term care facilities, nursing colleges, physician organizations, charitable foundations, and offers a wide range of home health services.

## PROBLEM SOLUTION RESULTS

Our client was facing multiple challenges:

- Outdated Exchange environment. Infrastructure, systems, and applications were all nearing the extreme end of their technological lifecycle.
- Poor performance and limited functionality.
- Interconnected system spread across multiple locations. Comprehensive and consolidated solution would need to address system requirements across the board

consilium1 offered a comprehensive hosting solution that addressed their issues:

- Re-designed and virtualized environment and infrastructure. Mapping to best practices and utilizing innovative new technologies, c1 re-designed and updated the overall environment to support the migration and improve performance.
- Implemented new Exchange system. New system introduced added functionality and was much easier to manage and support.
- Successfully migrated mailboxes and associated data across multiple locations. With no downtime, old data and information was seamlessly transferred into the new system.

This solution delivered multiple results for our client:

- Increased uptime, functionality, efficiency, and productivity.
- Saved 70% in capital expenditures and 30% in operational expenses through gained efficiencies and reduced support costs.
- Security and scalability. Updated, secure foundation offers the ability to easily scale to meet new business requirements.

**PARTNERS** 



