

We can do that.



consilium1

Data Management: Database Optimization Project

When our international **client** was searching for database **optimization**, they found us. We found that by designing a **complete** database management program, we could **improve** performance, **eliminate** costs, and **maximize** delivery to leave them, in other words, optimized.
| **Problem solved.**

Our client specializes in higher education consulting related to strategic enrollment management and planning. Offering a host of services including financial aid consultation, student recruitment strategy, enrollment management, and more, they work with over 250 institutions throughout the U.S. and Canada.

PROBLEM

Our client was facing multiple challenges:

- **An inefficient database architecture.** The system was causing delays and affecting productivity across all service offerings.
- **Downtime, latency, and customer satisfaction issues.** Delayed and inefficient performance was adversely affecting current and prospective client relationships.
- **Maintenance issues and escalating support costs.** Poor performance was responsible for overwhelming service issues and escalating support costs.
- **Client needed a solution that reduced operating costs and avoided a large capital expenditure.**

SOLUTION

consilium1 offered a complete database management solution:

- **Database management and maintenance.** Managed solution offered significant cost savings and vastly improved service levels.
- **Initiated weekly/monthly testing, tuning, updating, and query performance review** to improve and maintain service levels.
- **Comprehensive monitoring and maintenance implementation.** The solution was designed to eliminate downtime issues.

RESULTS

This solution delivered for our client:

- **Increased performance while eliminating the need for a large capital investment and additional operational expenditures.**
- **Reduced maintenance issues and service calls while eliminating unscheduled downtime.**
- **Increased productivity and performance across the company and boosted overall customer satisfaction.**
- **Improved security and backup systems.**

PARTNERS



For more information about c1, visit consilium1.com, call us 1-866-631-5494, or contact us at sales@consilium1.com.